

Dear team,

As many of you might be aware from reports in local media, an unfortunate incident occurred outside the Emergency Department of Jefferson Torresdale Hospital on the evening of Wednesday, June 4, involving two people who are not Jefferson Health – Northeast staff members.

Immediately after the event, the Security team at the hospital enacted safety and active-shooter protocols, including the shutdown of the hospital until Philadelphia police gave assurance that there was no further threat to our team members, patients, or visitors. We continue to cooperate with the police during their investigation of the incident.

After reviewing the event and speaking to staff, I can confidently report that our Security team acted with extraordinary vigilance, professionalism, and adherence to the established safety policies. At no time were our team members or visitors in danger of harm.

Their actions exemplify why we have always gone to great lengths to establish comprehensive safety and security protocols, as well as training for our security staff. We continue to administer aggressive screening for weapons at all three of our hospital locations, and we remain committed to the safety of patients, visitors, and team members.

We understand that incidents like this can cause a great deal of stress to our staff. Because we consider you not only part of our team, but part of our family, we are providing counseling sessions for our Torresdale staff, as part of our Employee Assistance Program (EAP), in Conference Room 4 from Thursday, June 6 through Sunday, June 9. Please see the attached schedule for the times of each session.

I encourage you to stop by and speak with a counselor if this incident has caused any stress to you at all. In addition, I, along with other members of the Senior Leadership Team, will conduct extensive rounding over the next few days at all three hospital locations to speak with you and address any safety concerns you might have. Please feel free to have an open and honest dialogue with us.

I want to thank you for your commitment to the exceptional care of our patients and for cooperating with us in every way possible to help ensure we provide a safe environment for everyone.